

Initial Report

1234 Andes Ln, San Marcos, Tx

**CUSTOMER****NAME**

Example Job - James Vasquez

PHONE

(123) 456-7890

EMAIL

james@gmail.com

JOB**TYPE OF LOSS**

Water

WATER CATEGORY

Category 3

INSURANCE CARRIER

USAA

PROJECT MANAGER

Mike Torres

CLAIM**CLAIM ID**

044-8921-W3

POLICY NUMBER

HO3-49281109-26

DEDUCTIBLE

\$1,000

ASSIGNMENT ID

ASN-99281-XM

CAT CODE

CAT 44

ADJUSTER

Marcus Vance

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Claim Summary

Cause of Damage

Bathtub water overflow caused water damage on two levels. The loss occurred on July 4. A previous claim was filed incorrectly and has now been filed correctly under liability coverage.

Resulting Damage

Four rooms were affected. This is a Class 2 water loss involving drywall, insulation, baseboards, cabinetry, and ceramic flooring.

Emergency Services Performed

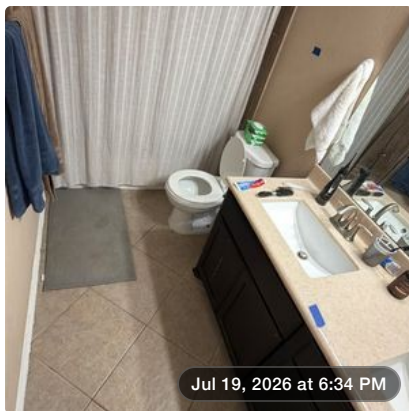
Installed 8 air movers, 3 dehumidifiers, and 1 air filtration device. Completed 2 ft flood cuts on wet drywall, removed affected insulation and baseboards, and prepared affected cabinetry for removal.

Recommendation / Next Steps

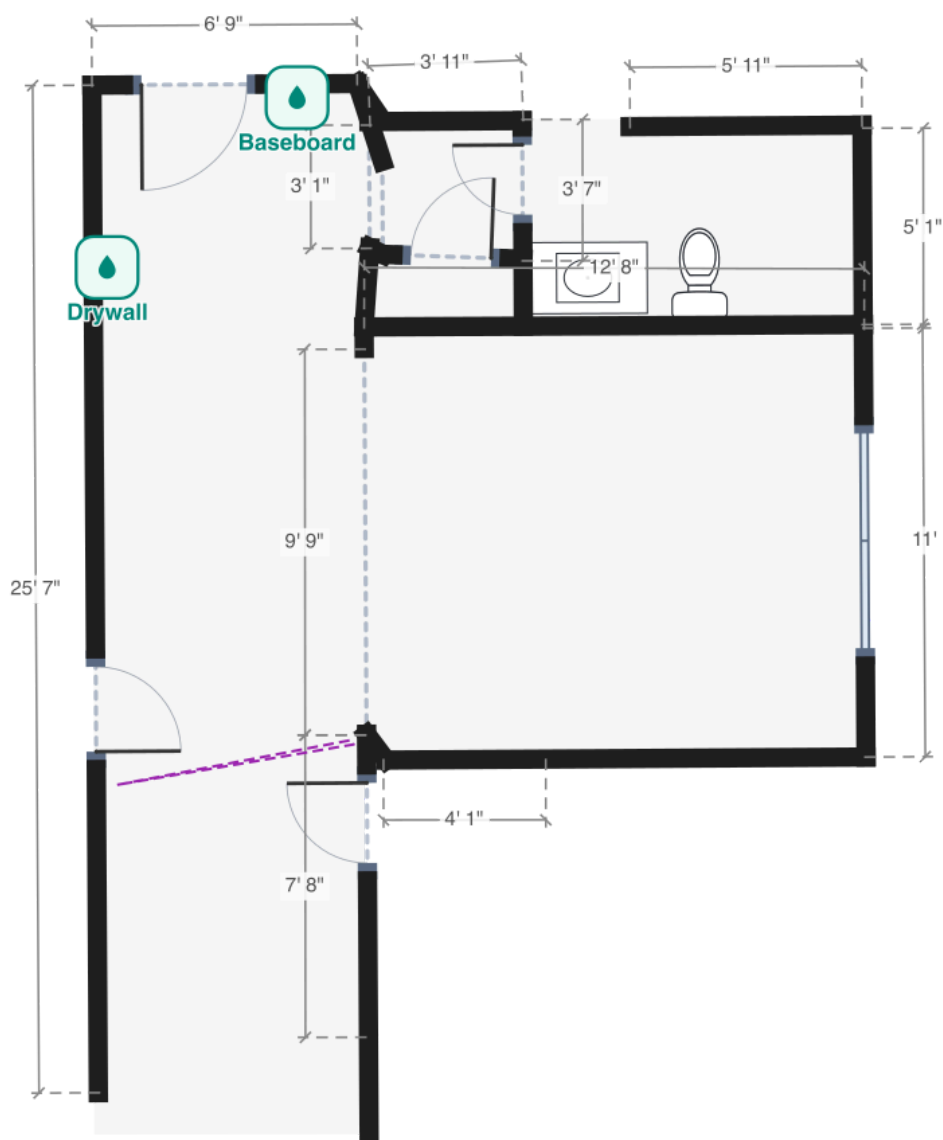
Remove the saturated ceramic flooring in the second-floor bathroom so the subfloor can be properly sanitized and dried. Pack out, asbestos, and mold concerns were not identified.

Cause of loss

Bathtub overflow on July 4th.



Main Level



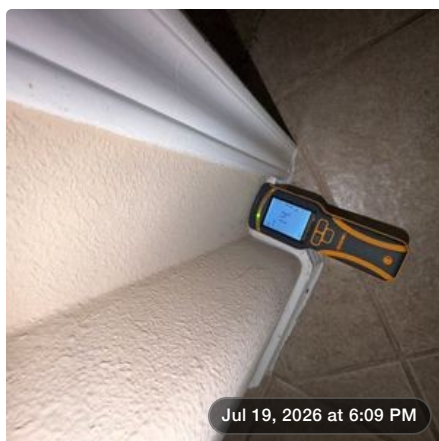
Foyer/Hallway

Damages Caused

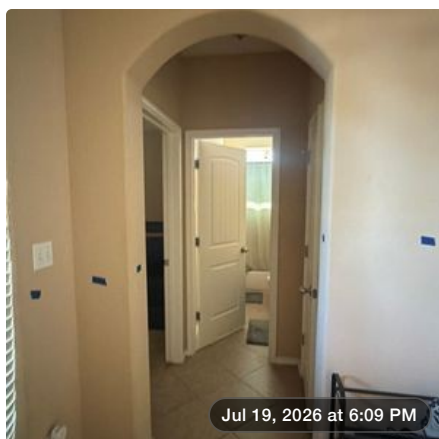
There are baseboards, and drywall still containing high levels of moisture.

Following IICRC guidelines, materials that hold moisture for more than 72 hours, have a higher risk of microbial organism amplification.

Therefore, we recommend removal of any materials containing moisture.



Overview



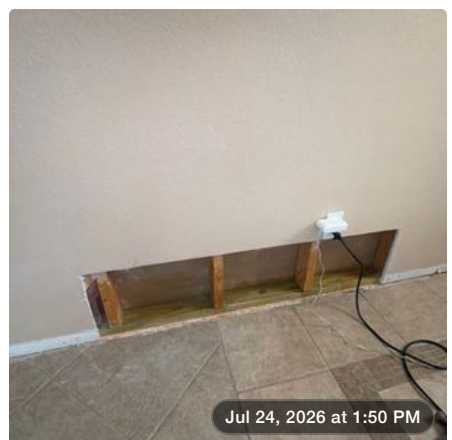
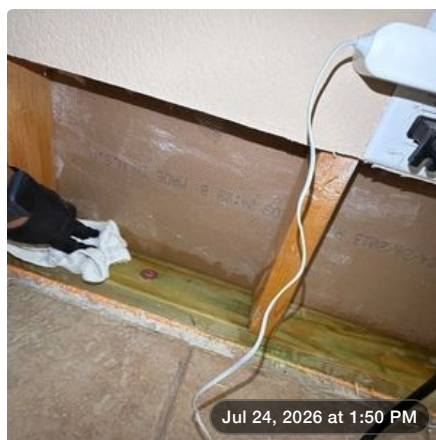
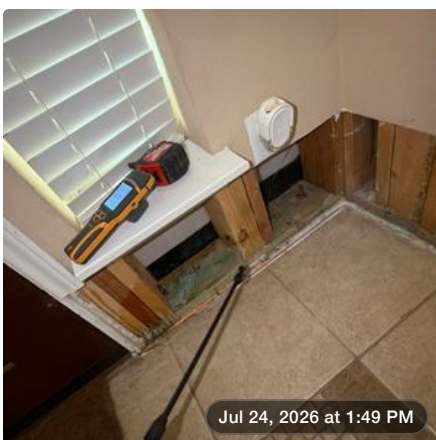
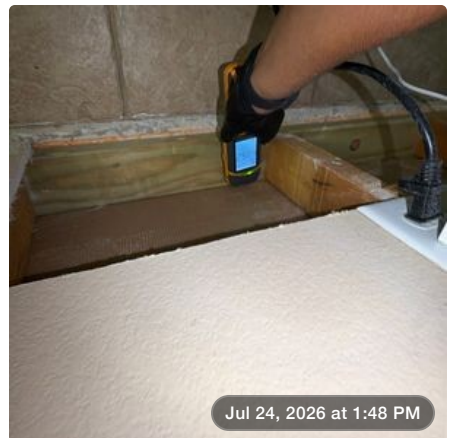
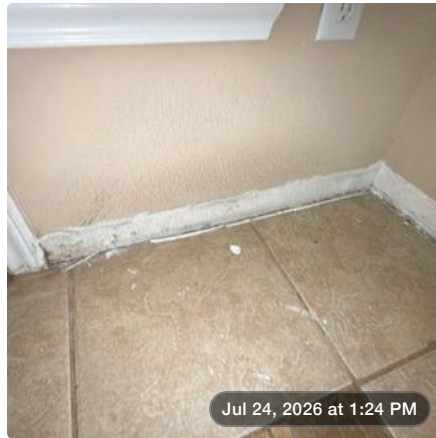
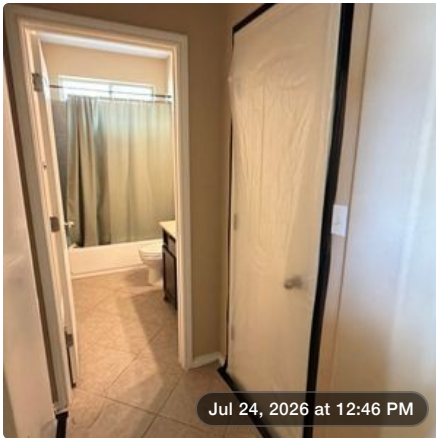
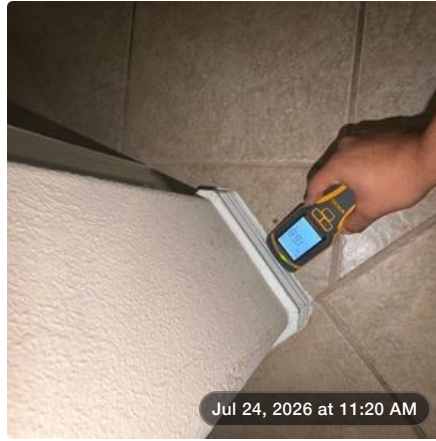
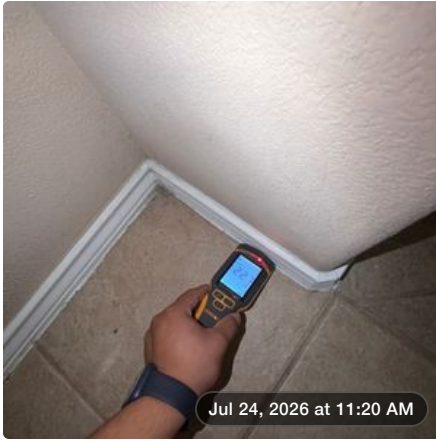
Work Performed

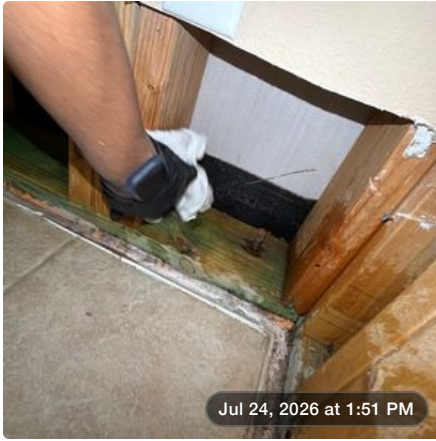
All areas were re-evaluated, to confirm moisture.

Only areas that had moisture:

Baseboard removal, 1 ft flood cuts, and insulation removal.

Anti-microbial was sprayed and all areas HEPA vacuumed.





Guest Bathroom

Damage Caused

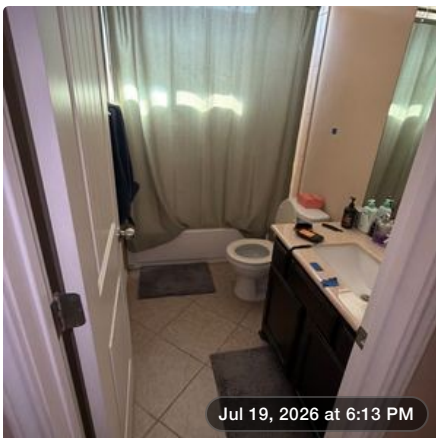
Bathroom vanity still holds 99.9% moisture readings.

Following IICRC guidelines, materials that hold moisture for more than 72 hours, have a higher risk of microbial organism amplification.

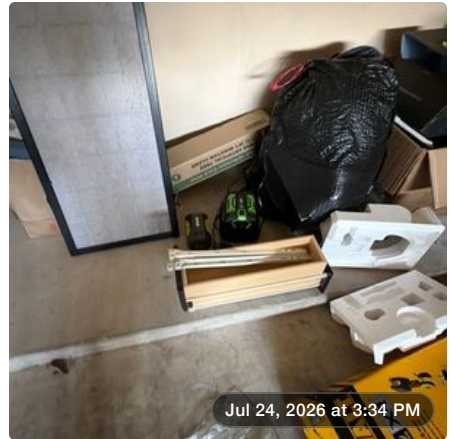
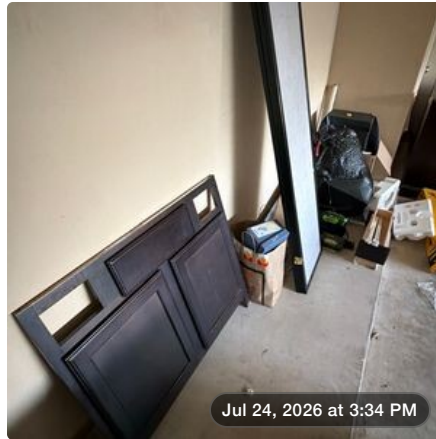
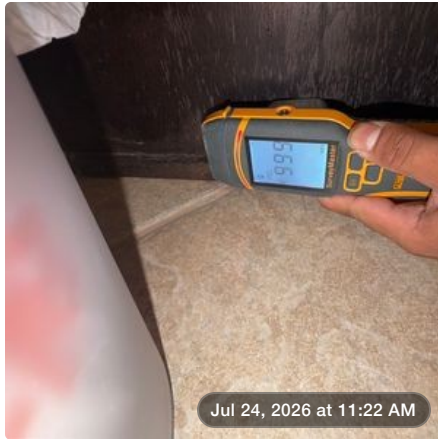
Therefore, we recommend removal of any materials containing moisture.



Overview



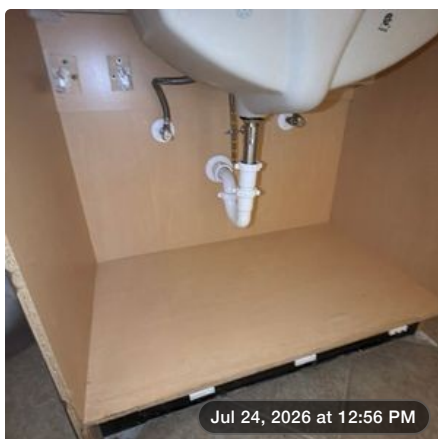
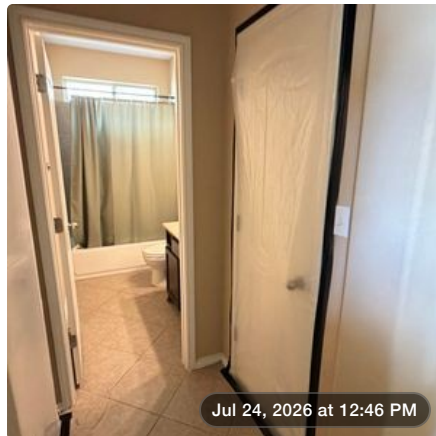
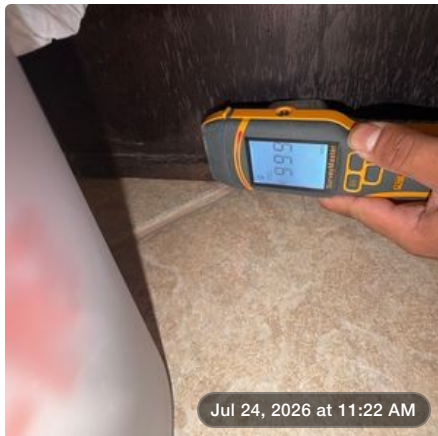
Resulting damage

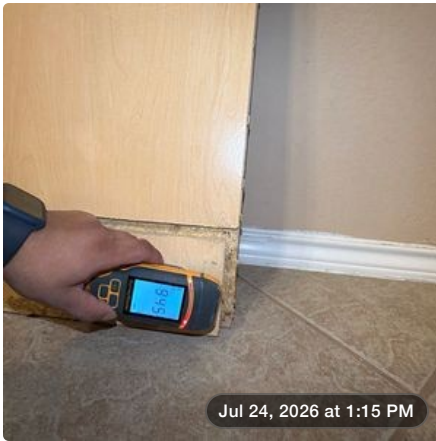


Work Performed

All affected cabinetry that remained with 99.9% moisture, for more than 72 hours has been removed, per IICRC S500 guidelines.

After removing cabinetry, drywall behind was inspected, no discoloration, or moisture was present. therefore, no need to remove anything but the affected cabinetry.





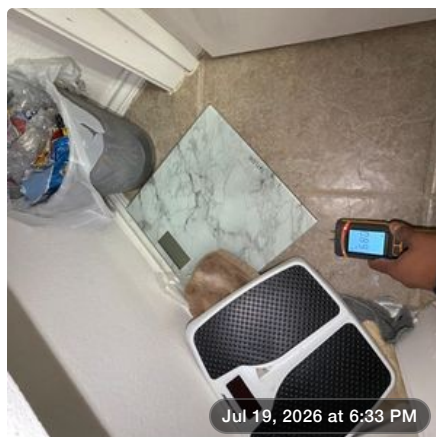
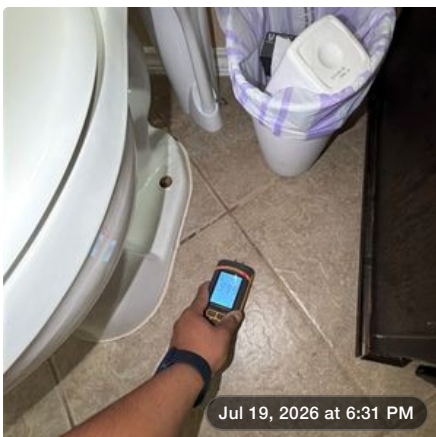
Upstairs Bathroom

Damages Caused

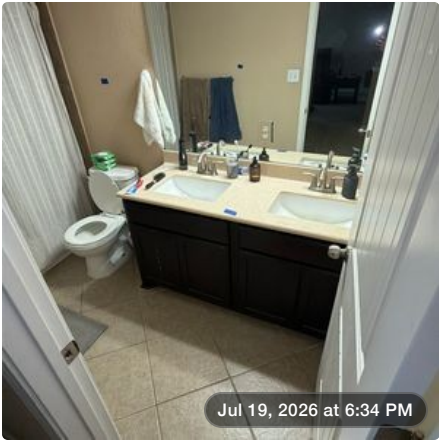
There are baseboards, drywall, tile flooring, subfloor beneath tile, and bathroom vanity still containing high levels of moisture.

Following IICRC guidelines, materials that hold moisture for more than 72 hours, have a higher risk of microbial organism amplification.

Therefore, we recommend removal of any materials containing moisture.



Overview



Resulting damage

